

# Oracle Compliance and Regulation

## Oracle Public Sector Community Development

Community development plays a vital role in ensuring the future growth and continued prosperity of cities, counties and states alike. As citizens expect a more connected digital environment, state and local leaders are recognizing the need to eliminate the cumbersome paper-based transactions of the past in favor of streamlined, automated and integrated transactions.

### SOLUTION OVERVIEW

Oracle Public Sector Community Development transforms how government agencies fulfill their community development vision, enabling government entities of all sizes to improve and facilitate land development and economic growth while ensuring public safety and accountability.

### KEY BUSINESS BENEFITS

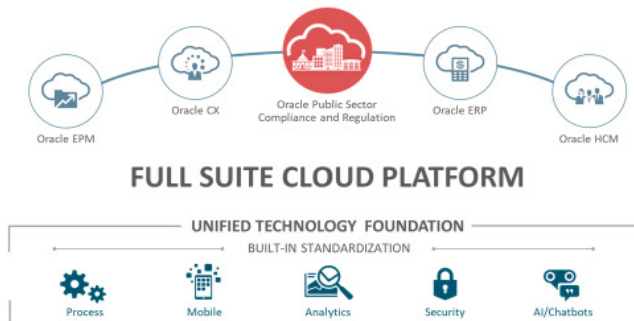
*Reliable, extensible and easy-to-use, purpose-built for government.*

*Future-ready with Oracle's cloud capabilities and the latest technology innovation.*

*Decision support with maps and location context.*

*Exceptional user experience on any device, including simple, guided interactions.*

### ORACLE'S UNIQUE DEPTH AND BREADTH OF CLOUD SOLUTIONS



### ABOUT ORACLE PUBLIC CLOUD

*Reduce costs with the proven infrastructure, protection, and scale of the Oracle Public Cloud.*

*Plug into the broader Oracle applications portfolio*

*Guaranteed availability with 99% up-time, elastic scaling, Level 1 PCI Compliance, pod isolation for enhanced protection and 24x7 support.*

This solution gives state and local government a system to streamline the permit process with configurable workflow automation, spatial intelligence, mobile technology, advanced analytics, and pre-built back-end financial system integration.

## CONNECTING PUBLIC SECTOR FUNCTIONS AND STAKEHOLDERS

Oracle Community Development is integrated into Oracle’s broader cloud application portfolio, connecting all public sector functions including budgetary processes, human capital resource management, financial as well as citizen interactions. Agencies can also take advantage of Oracle’s omni-channel engagement capabilities to connect with citizens via their channel of choice including: social media, email, phone, web self-service, chat and virtual assistants.

### Solution Highlights

AGILE COMMUNITY DEVELOPMENT, PLANNING, AND GROWTH	
<b>Streamline Stakeholder Management</b>	Modernize and simplify how contractors, developers and citizens to do business with your agency.
<b>Accelerate Processes</b>	Transform the application process and payment processing to scheduling an inspection without trips to city hall, by leveraging intelligent adaptive mobile technologies, powered by digital assistants and AI.
<b>Reduce Demands on Current Resources</b>	Leverage conversational user interfaces (digital assistants) and connected feedback to reduce demands on staff and to enhance your understanding of public users in order to continually improve service delivery.
TRANSFORM INTERACTION, OPERATIONS AND COLLABORATION	
<b>Transform Operations</b>	Modernize regulatory processes with configurable workflow automation, spatial intelligence, mobile technology, and advanced analytics.
<b>Realize Efficiencies</b>	Scales for governments of all sizes and drives departmental efficiency with real-time, actionable data from the office to the field.
<b>Rapid Updates and Deployment</b>	Enables functional staff to create customized process models without assistance from IT personnel.
OPTIMIZE PERFORMANCE BY DEPLOYING A SINGLE SOURCE OF THE TRUTH	
<b>Strategically Manage your Agency</b>	Optimize and advance agency decisions with real-time metrics to inform operational and strategic insight.
<b>Continuously Innovate</b>	Innovate faster while lowering the total cost of ownership by leveraging Oracle cloud services that deploy rapidly and are easy to maintain.

### SOLUTION BENEFITS

*Modernize and simplify how contractors, developers and citizens do business with your agency.*

*Define permit applications with drag-and-drop tools using a library of standard templates.*

*Define workflow tasks with an easy-to-use visual graphic tool, designed for the functional business analyst.*

*Route permits from submission to issuance to inspection and occupancy with an easy point-and-click experience and intelligent work lists.*

*Accommodate a range of fee types from simple and fixed to complex and dynamic with a user-friendly design tool.*

*Complete more inspections in less time with a purpose-built mobile application.*

### CONNECT WITH US

Call +1.800.ORACLE1 or visit [oracle.com](http://oracle.com)  
Outside North America, find your local office at: [oracle.com/contact](http://oracle.com/contact).

## WHY ORACLE

Oracle Public Sector Community Development is built on the Oracle Public Cloud, a trusted global infrastructure processing billions of transactions per day. Oracle employs open standards and has combined proven, scalable, and secure cloud capabilities with the strength of our existing solutions to deliver a native cloud solution that is reliable, easy to adopt and extend in a way that is both practical and cost-effective. For more information visit: [www.oracle.com/communitydevelopment](http://www.oracle.com/communitydevelopment)



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