



Oracle Engagement Cloud (Sales and Service) Training and Certification Required for System Integrators

Make Better Implementation Decisions, Drive Better Outcomes

It is no surprise that we see a direct correlation between trained and certified SI consultants, successful implementations, and satisfied referenceable customers. Why? Because implementation training teaches best practices and helps you make better implementation decisions – and better implementation decisions lead to better project outcomes, smoother transitions to the new technology, stronger user adoption, and higher customer satisfaction.

How Can I Find Training and Certification?

The best way to access required training and certification is through an [Oracle Cloud Learning Subscription for Partners](#), which offers 24/7 access to complete sets of skill-based learning, skill checks and hands-on labs aligned to job roles and capabilities.



There are several implementation specialist exams for Oracle Engagement Cloud. Associated training and details about each exam are available in the [Oracle Sales Cloud Learning Subscription](#).

Start with: [Sales Cloud Implementation Essentials](#) (Sales Force Automation), and then Specialize your skills as needed with:

- [Customer Data Management Cloud Service Implementation](#)
- [Oracle Engagement Cloud Implementation](#)
- [Oracle Incentive Compensation Cloud Implementation](#)
- [Partner Relationship Management Cloud Service Implementation](#)
- [Sales Performance Management Cloud Service Implementation](#)

ORACLE Cloud

“Certified specialist partners are recognized by Oracle and preferred by customers.”

TARGET AUDIENCE

- Technical Implementer
- Functional Implementer
- Functional Architect
- Project Manager



How Can I Get Started?

Your organization may have already purchased a large number of learning subscriptions, or it might acquire learning subscriptions on an individual basis. Contact the training administrator at your organization to find out how you should proceed. If you need help, contact [Oracle University](#).

When Do I Have to Be Certified?

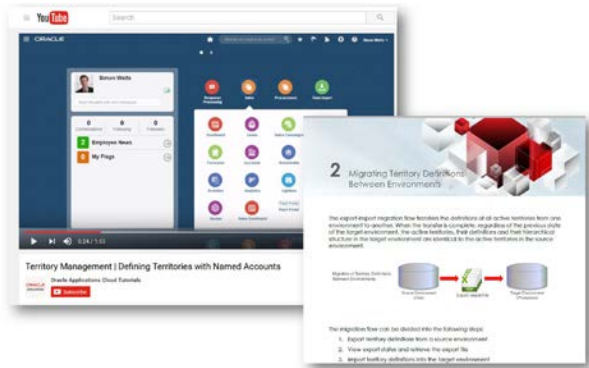
Oracle requires that only trained and certified consultants implement Oracle Cloud Applications in order to protect our quality brand. However, we recognize that consultants sometimes join a project that is already in progress. In these cases, we expect them to be trained and certified within 30 days of joining the project team. If you do not have certified consultants at your organization, consider leveraging a certified sub-contractor while your team works to be trained and certified. Contact your local Oracle Alliances and Channels manager if you need help locating an appropriate sub-contractor.

Display Your Oracle Certification Digital Badge

After you pass an Oracle Cloud certification exam, be sure to claim your digital badge and set the Badge Visibility to “Public,” so customers can find you on the [Verify Badges](#) site. If you have earned a certification but have not received the badge email from Acclaim, go to certview.oracle.com and navigate to Certification Management to claim and share your badge.

Are There Any Additional Implementation Resources?

Intended to supplement your training, the [Oracle Engagement Cloud \(Sales and Service\) Resource Centers](#) are collections of resources for key topics. Go to a Resource Center when you want to find recommended documents, videos, and best practice materials to help you implement Oracle Engagement Cloud.



Key resources in a variety of formats help you implement Oracle Engagement Cloud features and modules.



“As the product changes, I can keep my skills up-to-date.”

CONNECT WITH US



FOR MORE INFORMATION
Contact: 1.800.ORACLE1